Technical Document

1. Product Information

Product Code	K0030
Product Name	Quest Scotsman 1.7L Kettle - Black
Product Description	Kettle
Brand	Quest Leisure
Technical Features	Low wattage Large capacity Cordless Lightweight High quality Water level indicator Large easy to use handle Removable and washable filter Power indicator light Automatic shut off Manual override Safet
Primary Markets(s)	Retail/Consumer

EPR Packaging Information

Type	Weight in Grams				Recycled Content (%)			
	Paper	Plastic	Wood	Other	Paper	Plastic	Wood	Other
Primary	650	0	0	0	0	0	0	0
Secondary	150	0	10	0	0	0	0	0
Tertiary	724	0	0	0	0	0	0	0

2. Risk Assessments

Applicable?	Risk Type	Risk Description	Mitigation
Y	Scalding/ Burn Risk	Hot surfaces (e.g., kettle body) – burns from touching heated exterior	Insulated handles, warning labels, allow cooling before handling
Y	Scalding/ Burn Risk	Mishandling by children – accidental burns from unsupervised access	Child-resistant features, storage out of reach, supervision
Y	Scalding/ Burn Risk	Overfilling – overflow causing burns or spills	Visible water level indicator, clear max-fill markers, warning labels, user manual
Y	Scalding/ Burn Risk	Spills during pouring – burns from splashing hot liquids	Spout design, stable base, use non-slip mats, pour slowly; avoid overfilling
Y	Scalding/ Burn Risk	Steam exposure – facial/scalp burns from steam vents	Lid with steam vent (where applicable), user instructions, warning labels, educate users to keep face away, supervise children
Y	Electrical Hazards	Damaged plugs/sockets – sparks or shocks	Fused plugs, reinforced sockets, report and replace faulty equipment
Y	Electrical Hazards	Faulty wiring – electric shock or fire	Relevant product safety certification, regular inspections, replace damaged cords
Y	Electrical Hazards	Overloaded circuits – fire from excessive load	Circuit breakers, max load labels, educate users on power limits, avoid daisy-chaining
Y	Electrical Hazards	Water exposure – short circuits or electrocution	Waterproof casing, keep away from sinks, dry hands before use
Y	Tripping/ Slipping	Loose cables – trips or falls	Cable ties, routing guides, secure cables to walls, use cord covers
Y	Tripping/ Slipping	Product placed in walkway – obstruction-related falls	Ensure product placed in a safe location, user manual
Y	Tripping/ Slipping	Wet floors – slips from spills	Immediate cleanup, non-slip footwear

3. Safety Labels and Instructions

Shipping Label

Ratings Label

Outer Box Layout

Instructions

Safety Information
General Use
Using the Kettle
Storage
Care and Cleaning Instructions
Warranty
Warranty Claim
Warranty Information

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4. Technical Documentation

Address	MQL : Miriad Quest Leisure 84 Dovefields Industrial Estate Uttoxeter Staffordshire ST14 8HU
Contact Information	+44 (0) 1283 586060 sales@mql.co.uk
Company Number	03580475
VAT Number	GB 918 3103 42
EORI Number	GB918310342000
EPR Registration Number	116 207

Applicable?	Ref.	Date	Code	Details
Y	DE-6-G6232490	18/10/2023	CB	IEC recognition of rest certs for electrical equipment (IECEE) CB Scheme
Y	EFSH23080122-IE-02-CDF	17/10/2023	CDF	Constructional Data Form
Y	EFSH202310-E019	19/10/2023	EMC	Electromagnetic Compatibility - Devices emit electromagnetic waves & can cause EMI Interference
Y	EFSH23080122-IE-02-L01	17/10/2023	EN60335-1 / IEC60335-1	General safety: household/electrical appliances, protect from electric shock, fire, overheat, hazard
Y	EFSH23080122-IE-02-L01	17/10/2023	EN60335-2 / IEC60335-2	Safety of household & similar electrical appliances Part 2: grills, toasters, similar cooking applia
Y		16/10/2025	INST	Instruction manual
Y	REP016896	26/09/2023	LFGB	Food grade testing based on European Framework Reg (EC) No. 1935/2004 and EC Directive 76/769/EEC
Y	EFSH202310-L030	17/10/2023	LVD	2014/35/EU - Low Voltage Directive (EU) - input/output voltage of 50-1000V (AC) or 75-1500V (DC)
Y		0	MANUAL	Product manual or instructions
Y	REP016464	15/09/2023	PAH	Polycyclic aromatic hydrocarbons. Sources/pathways to environ, amounts in water environ/restrictions
Y	REP016894	26/09/2023	REACH	Registration, evaluation, authorisation and restriction of chemicals
Y	REP016879	26/09/2023	ROHS	Restriction of hazardous substances
Y	12052026	12/05/2026	TECH	Technical Document Complete

5. Ongoing Monitoring and Feedback

Managing Complaints

The following excerpt is from MQL's Terms and Conditions of Sale. The full document can be viewed here:
https://mql.co.uk/wp-content/uploads/2025/09/MiriadTsandCs-2.docx

6.2 MQL warrants that on delivery/collection the Goods will conform in all material respects with their description and any applicable Specification.

13.1 Dispute resolution. 13.1.1 An Expert is a person appointed in accordance with this clause 13.1 to resolve any disagreement between the parties relating to whether the Goods comply with clause 6.2. Where under the Contract a party wishes to refer a matter to an Expert, the parties will first agree on the appointment of an independent Expert and agree with the Expert the terms of his appointment. If the parties are unable to agree on an Expert or the terms of the Expert's appointment within 7 days of either party serving details of a suggested expert on the other, either party will then be entitled to request the Centre for Effective Dispute Resolution (CEDR) to appoint a suitable and appropriate Expert with the required expertise. The Expert is required to prepare a written decision including reasons and give notice of the decision to the parties within a maximum of 3 months of the matter being referred to the Expert. If the Expert dies or becomes unwilling or incapable of acting, or does not deliver the decision within the time required, then either party may apply to CEDR to discharge the Expert and to appoint a replacement Expert with the required expertise and this clause 13.1 will apply to the new Expert as if they were the first Expert appointed. Each party will with reasonable promptness supply each other with all information and give each other access to all documents, personnel and things as the other party may reasonably require to make submissions to the Expert. The Expert will act as an expert and not as an arbitrator. The Expert will determine the matters referred to the Expert under the Contract. The Expert's written decision on the matters referred to the Expert will be final and binding on the parties in the absence of manifest error or fraud. All matters concerning the process and result of the determination by the Expert will be kept confidential among the parties and the Expert. Each party will act reasonably and co-operate to give effect to the provisions of this clause 13.1 and otherwise do nothing to hinder or prevent the Expert from reaching their determination. The Expert and CEDR will have no liability to the parties for any act or omission in relation to this appointment, save in the case of bad faith.

13.1.2 If any other dispute arises in connection with the Contract or these Conditions, the parties agree to enter into mediation in good faith to settle such a dispute and will do so in accordance with the CEDR Model Mediation Procedure. Unless otherwise agreed between the parties within 14 days of notice of the dispute, the mediator will be nominated by CEDR. To initiate the mediation a party must give notice in writing (ADR notice) to the other party the dispute, referring the dispute to mediation. If there is any point on the logistical arrangements of the mediation, other than nomination of the mediator, upon which the parties cannot agree within 14 days from the date of the ADR Notice, where appropriate, in conjunction with the mediator, CEDR will be requested to decide that point for the parties having consulted with them. Unless otherwise agreed, the mediation will start not later than 28 days after the date of the ADR notice. 13.1.3 For the avoidance of doubt, clause 13.1 will not prevent MQL from immediately initiating court proceedings to seek any interim relief (including injunctive relief) or take advantage of any applicable time limitation.

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Recall Procedure	1. Determine all affected batch numbers and quarantine any stock in warehouse/move or dispose of as necessary depending on the reported issue. 2. Review sales orders potentially sent from affected batch. 3. Contact customers from above to confirm batch codes received, details on a recall and what to do with the product, depending on the reported issue. 4. Put information on the website regarding the recall including batch information and what to do with the product, depending on the reported issue. Offer ways to get in touch for support.
Reporting to Relevant Authorities	Report to Authorised Representative and inform relevant authorities of any issues.

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6. Declaration of Conformity

MQL hereby confirm that the listed product/s have been tested, labelled and documented according to the applicable safety regulations. All necessary steps have been taken to mitigate risks and ensure the safety of consumers.

Product Code: K0030

Product Name: Quest Scotsman 1.7L Kettle - Black

Address:

MQL: Miriad Quest Leisure Limited
84 Dovefields Industrial Estate
Uttoxeter
Staffordshire
ST14 8HU

Signed By:

Rebecca Thompson
Group Head of Buying

Place of Issue: MQL, Uttoxeter, ST14 8HU

Date: 12/08/2026